UNITED STATES SECURITIES AND EXCHANGE COMMISSION Washington, D.C. 20549

FORM 8-K

CURRENT REPORT

Pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934

Date of Report (Date of earliest event reported): October 19, 2020

SERVISFIRST BANCSHARES, INC.

(Exact name of registrant as specified in its charter)

Delaware

(State or Other Jurisdiction of Incorporation)

001-36452 (Commission File Number) 26-0734029 (I.R.S. Employer Identification No.)

2500 Woodcrest Place Homewood, Alabama 35209

(Address of Principal Executive Offices) (Zip Code)

(205) 949-0302

(Registrant's telephone number, including area code)

Not Applicable

(Former name or former address, if changed since last report)

Check the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligation of the registrant under any of the following provisions:

□ Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425)

□ Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12)

Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b))

□ Pre-commencement communications pursuant to Rule 13e-4(c) under the Exchange Act (17 CFR 240.13e-4(c))

Securities registered pursuant to Section 12(b) of the Act:

Title of each class	Trading Symbol(s)	Name of each exchange on which registered
Common	SFBS	Nasdaq Global Select Market

Indicate by check mark whether the registrant is an emerging growth company as defined in Rule 405 of the Securities Act of 1933 (§230.405 of this chapter) or Rule 12b-2 of the Securities Exchange Act of 1934 (§240.12b-2 of this chapter).

Emerging growth company \Box

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act.

Item 2.02. Results of Operations and Financial Condition.

On October 19, 2020, ServisFirst Bancshares, Inc., a Delaware corporation ("ServisFirst"), issued a press release announcing its operating results for the quarter ended September 30, 2020. A copy of the press release is attached as Exhibit 99.1.

The information furnished pursuant to Item 2.02, including Exhibit 99.1, shall not be deemed "filed" for purposes of Section 18 of the Securities Exchange Act of 1934 (the "Exchange Act") or otherwise subject to the liabilities under that Section and shall not be deemed to be incorporated by reference into any filing of the Company under the Securities Act of 1933 or the Exchange Act.

Item 7.01. Regulation FD Disclosure.

On October 19, 2020, ServisFirst hosted a call to review 2020 third quarter earnings. The supplemental investor presentation is attached as Exhibit 99.2 and is incorporated by reference into this Item 7.01. The presentation will also be available through the Investor Relations link at www.servisfirstbank.com.

The information in this report is being furnished, not filed, pursuant to Regulation FD. Accordingly, the information in Items 7.01 and 9.01 of this report will not be incorporated by reference into any registration statement filed by the Company under the Securities Act of 1933, as amended, unless specifically identified therein as being incorporated therein by reference.

Statements in this presentation that are not historical facts, including, but not limited to, statements concerning future operations, results or performance, are hereby identified as "forward-looking statements" for the purpose of the safe harbor provided by Section 21E of the Securities Exchange Act of 1934 and Section 27A of the Securities Act of 1933. The words "believe," "expect," "anticipate," "project," "plan," "intend," "will," "would," "might" "could" and similar expressions often signify forward-looking statements. Such statements involve inherent risks and uncertainties. ServisFirst Bancshares, Inc. cautions that such forward-looking statements, wherever they occur in this press release or in other statements attributable to ServisFirst Bancshares, Inc., are necessarily estimates reflecting the judgment of ServisFirst Bancshares, Inc.'s senior management and involve a number of risks and uncertainties that could cause actual results to differ materially from those suggested by the forward-looking statements. Such forward-looking statements should, therefore, be considered in light of various factors that could affect the accuracy of such forward-looking statements, including: general economic conditions, especially in the credit markets and in the Southeast; the performance of the capital markets; changes in interest rates, yield curves and interest rate spread relationships; changes in accounting and tax principles, policies or guidelines; changes in legislation or regulatory requirements; changes in our loan portfolio and the deposit base; possible changes in laws and regulations and governmental monetary and fiscal policies, including, but not limited to, economic stimulus initiatives; the cost and other effects of legal and administrative cases and similar contingencies; possible changes in the creditworthiness of customers and the possible impairment of the collectability of loans and the value of collateral; the effect of natural disasters, such as hurricanes and tornados, in our geographic markets; and increased competition from both banks and non-bank financial institutions. The foregoing list of factors is not exhaustive. For discussion of these and other risks that may cause actual results to differ from expectations, please refer to "Cautionary Note Regarding Forward-looking Statements" and "Risk Factors" in our most recent Annual Report on Form 10-K and our other SEC filings. If one or more of the factors affecting our forward-looking information and statements proves incorrect, then our actual results, performance or achievements could differ materially from those expressed in, or implied by, forward-looking information and statements contained herein. Accordingly, you should not place undue reliance on any forward-looking statements, which speak only as of the date made. ServisFirst Bancshares, Inc. assumes no obligation to update or revise any forward-looking statements that are made from time to time.

Item 9.01. Financial Statements and Exhibits.

Description

Exhibit No

(a) Not applicable
(b) Not applicable
(c) Not applicable
(d) Exhibits. The following exhibits are included with this Current Report on Form 8-K:

<u>Elilifont i toi</u>	Deteription
<u>99.1</u>	Press Release dated October 19, 2020
<u>99.2</u>	Supplemental Investor Presentation dated October 19, 2020
104	Cover Page Interactive Data File (embedded within the Inline XBRL document)

SIGNATURE

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

ServisFirst Bancshares, Inc.

Date: October 19, 2020

By: <u>/s/ Thomas A. Broughton, III</u> Thomas A. Broughton, III Chairman, President and Chief Executive Officer

% Change



ServisFirst Bancshares, Inc. Announces Results for Third Quarter of 2020

BIRMINGHAM, Ala., Oct. 19, 2020 (GLOBE NEWSWIRE) -- ServisFirst Bancshares, Inc. (NASDAQ: SFBS), today announced earnings and operating results for the three and nine months ended September 30, 2020.

Third Quarter 2020 Highlights:

- Diluted EPS for the third quarter increased 16% to \$0.80 year over year
- Deposits grew 14% annualized during the third quarter
- Loans, excluding Paycheck Protection Program ("PPP") loans, grew 10% annualized during the third quarter
- Efficiency ratio improved to 28.50% during the third quarter 2020
- Liquidity remains strong with liquid assets to total deposits of 22%
- Our \$34.5 million of 5% Subordinated Notes due July 15, 2025 are being refinanced with a \$37 million offering of subordinated notes with an interest rate of 4% during the fourth quarter of 2020

Tom Broughton, Chairman, President and CEO, said, "I am pleased to see a rebound in loan demand from the early months of the pandemic. This is a very positive sign for the Southeastern US economy."

Bud Foshee, CFO, said, "We continue to have a strong balance sheet with good credit quality and strong liquidity. This strong balance sheet has enabled us to perform above our peers during the pandemic."

FINANCIAL SUMMARY (UNAUDITED)

(in Thousands except share and per share amounts)

		Period Ending September 30, 2020		Period Ending June 30, 2020	% Change From Period Ending June 30, 2020 to Period Ending September 30, 2020		Period Ending September 30, 2019	% Change From Period Ending September 30, 2019 to Period Ending September 30, 2020
QUARTERLY OPERATING RESULTS								
Net Income	\$	43,362	\$	40,448	7 %	\$	37,563	15%
Net Income Available to Common		12.2.62		40.415	= 0/	<i>•</i>	25.5.0	150/
Stockholders	\$	43,362	\$	40,417	7%	\$	37,563	15%
Diluted Earnings Per Share	\$	0.80	\$	0.75	7%	\$	0.69	16%
Return on Average Assets		1.54%		1.55%			1.67%	
Return on Average Common Stockholders'								
Equity		18.43%		18.40%			18.69%	
Average Diluted Shares Outstanding		54,232,965		54,194,506			54,096,368	
YEAR-TO-DATE OPERATING RESULTS								
Net Income	\$	118,588				\$	108,206	10%
Net Income Available to Common								
Stockholders	\$	118,557				\$	108,175	10%
Diluted Earnings Per Share	\$	2.19				\$	2.00	9%
Return on Average Assets		1.54%					1.70%	
Return on Average Common Stockholders'								
Equity		17.73%					18.93%	
Average Diluted Shares Outstanding		54,198,422					54,087,410	
BALANCE SHEET								
Total Assets	-	11,394,874	\$	11,012,195	3%	\$	9,005,112	27%
Loans	¥	8,508,554	4	8,315,375	2%	Ŷ	7,022,069	21%
Non-interest-bearing Demand Deposits		2,762,814		2,678,893	3%		1,678,672	65 %
Total Deposits		9,673,783		9,342,918	4%		7,724,158	25%
Stockholders' Equity		949,589		9,542,918 914,588	4%		810,537	17%
Stockholdels Equily		949,309		914,300	4 70		010,337	1 / 70

DETAILED FINANCIALS

ServisFirst Bancshares, Inc. reported net income and net income available to common stockholders of \$43.4 million for the quarter ended September 30, 2020, compared to net income and net income available to common stockholders of \$37.6 million for the same quarter in 2019. Basic and diluted earnings per common share were \$0.80 and \$0.80, respectively, for the third quarter of 2020, compared to \$0.70 and \$0.69, respectively, for the third quarter of 2019.

Annualized return on average assets was 1.54% and annualized return on average common stockholders' equity was 18.43% for the third quarter of 2020, compared to 1.67% and 18.69%, respectively, for the third quarter of 2019.

Net interest income was \$85.1 million for the third quarter of 2020, compared to \$83.2 million for the second quarter of 2020 and \$73.0 million for the third quarter of 2019. The net interest margin in the third quarter of 2020 was 3.14% compared to 3.32% in the second quarter of 2020 and 3.36% in the third quarter of 2019. Origination of PPP loans and increased excess liquidity drove unfavorable rate and mix changes while lower deposit rates and increases in noninterest bearing demand balances drove favorable rate and mix changes, respectively. Accretion of net fees on PPP loans of \$4.0 million during the third quarter of 2020 offset the decrease in loan yield by approximately 19 basis points.

Average loans for the third quarter of 2020 were \$8.36 billion, an increase of \$31.5 million, or 2% annualized, over average loans of \$8.33 billion for the second quarter of 2020, and an increase of \$1.40 billion, or 20%, over average loans of \$6.96 billion for the third quarter of 2019. We originated over 4,900 PPP loans during 2020 for a total of \$1.05 billion. Excluding PPP loans, average loans for the third quarter of 2020 were \$7.31 billion, a decrease of \$136.0 million compared to the second quarter of 2020, and an increase of \$350.6 million, or 5%, over average loans for the third quarter of 2019.

Average total deposits for the third quarter of 2020 were \$9.47 billion, an increase of \$595.4 million, or 27% annualized, over average total deposits of \$8.87 billion for the second quarter of 2020, and an increase of \$1.89 billion, or 25%, over average total deposits of \$7.58 billion for the third quarter of 2019.

Nonperforming assets to total assets were 0.29% for the third quarter of 2020, an increase of three basis points compared to 0.26% for the second quarter of 2020 and a decrease of 23 basis points compared to 0.52% for the third quarter of 2019. Annualized net charge-offs to average loans were 0.54%, a 34 basis-point increase compared to 0.20% for the second quarter of 2020 and an increase of five basis points compared to 0.49% for the third quarter of 2019. The increase in net charge-offs for the third quarter of 2020 was due to a \$7.2 million loan charge-off on a borrower severely impacted by the COVID-19 pandemic. We recorded a \$12.3 million provision for loan losses in the third quarter of 2020 compared to \$10.3 million in the second quarter of 2020 and \$7.0 million in the third quarter of 2019. The allowance for loan loss as a percentage of total loans was 1.09% at September 30, 2020, a decrease of one basis point compared to 1.10% at June 30, 2020 and September 30, 2019, respectively. Excluding PPP loans, for all periods discussed, the allowance for loan loss as a percentage of total loans was 1.24% at September 30, 2019. The CARES Act, passed into law on March 27, 2020 as a result of the COVID-19 outbreak, allows companies to delay their adoption of Accounting Standards Update (ASU) 2016-13, *Measurement of Credit Losses on Financial Instruments* (CECL), including the current expected credit losses methodology for estimating allowances for credit losses. We have elected to delay adoption of ASU 2016-13 until the date on which the national emergency concerning the COVID-19 outbreak terminates or December 31, 2020, with an effective retrospective implementation date of January 1, 2020. In management's opinion, the allowance is adequate and was determined by consistent application of ServisFirst Bank's methodology for calculating its allowance for loan losses.

Noninterest income for the third quarter of 2020 increased \$2.0 million, or 32%, to \$8.2 million from \$6.2 million in the third quarter of 2019. Mortgage banking revenue increased \$1.2 million, or 89%, from the third quarter of 2019 to the third quarter of 2020. Mortgage loan origination volumes increased approximately 96% during the third quarter of 2020 when compared to the same quarter in 2019. Credit card revenue decreased \$28,000, or 2%, to \$1.8 million during the third quarter of 2020, compared to the third quarter of 2019. The amount of spend on purchase cards increased \$23.0 million while the amount of spend on business credit cards decreased \$8.0 million during the third quarter of 2019. Purchase card spend carries lower profit margins than credit cards due to their higher rebates. Income on life insurance policies increased \$946,000, or 120%, to \$1.7 million during the third quarter of 2019 and another \$40.0 million in July 2020. Other income for the third quarter of 2020 decreased \$191,000, or 42%, to \$262,000 from \$453,000 in the third quarter of 2019. On May 4, 2020 we bought an interest rate cap with a term of three years and a notional amount of \$300 million. The cap is tied to one-month LIBOR with a strike rate of 0.50%. We wrote down the value of the cap by \$342,000 during the third quarter of 2020 and by \$595,000 year-to-date through other income and are amortizing the fee paid to our counterparty over the life of the cap.

Noninterest expense for the third quarter of 2020 increased \$1.4 million, or 6%, to \$26.6 million from \$25.2 million in the third quarter of 2019, and decreased \$2.2 million, or 8%, on a linked quarter basis. Salary and benefit expense for the third quarter of 2020 decreased \$505,000, or 3%, to \$15.0 million from \$15.5 million in the third quarter of 2019, and decreased \$798,000, or 5%, on a linked quarter basis. Costs to originate PPP loans totaling \$2.4 million were incurred during the second quarter of 2020. These costs were credited against salary and benefits as a deferred expense and will be amortized over the life of the loans by netting them against accretion of deferred origination fees. Bonuses of approximately \$2.5 million were paid during the second quarter of 2020 related to work performed on the PPP. Additional bonuses of \$71,000 were paid to front-line employees who continued to assist customers during the peak of the pandemic. The number of FTE employees decreased to 486 as of September 30, 2020 compared to 492 as of June 30, 2020 and 506 as of September 30, 2019. Equipment and occupancy expense increased \$169,000, or 7%, to \$2.6 million in the third quarter of 2020, from \$2.4 million in the third quarter of 2019. Third party processing expenses increased \$358,000, or 12%, to \$3.3 million in the third quarter of 2020, from \$2.9 million in the third quarter of 2019. Professional services expense increased \$68,000, or 8%, to \$955,000 in the third quarter of 2020, from \$887,000 in the third quarter of 2019.

2019, and decreased \$136,000, or 12%, from \$1.1 million on a linked-quarter basis. FDIC and other regulatory assessments were \$1.1 million in the third quarter of 2020 compared to a credit of \$296,000 in the third quarter of 2019. The net assessment credit for the third quarter of 2019 resulted from the FDIC's Small Bank Assessment Credit recorded by the Bank. Expenses associated with other real estate owned increased \$41,000 to \$119,000 in the third quarter of 2020, from \$78,000 in the third quarter of 2019. Other operating expenses for the third quarter of 2020 decreased \$76,000, or 2%, to \$3.6 million from \$3.7 million in the third quarter of 2019, and decreased \$481,000, or 12%, on a linked-quarter basis. The efficiency ratio was 28.50% during the third quarter of 2020 compared to 31.76% during the third quarter of 2019 and compared to 31.92% during the second quarter of 2020.

Income tax expense increased \$1.5 million, or 16%, to \$11.0 million in the third quarter of 2020, compared to \$9.5 million in the third quarter of 2019. Our effective tax rate was 20.29% for the third quarter of 2020 compared to 20.20% for the third quarter of 2019. State of Alabama tax credit investments matured at the end of 2019, causing our state credit amounts to decrease from \$497,000 during the third quarter of 2019 to \$132,000 during the third quarter of 2020. We recognized a reduction in provision for income taxes resulting from excess tax benefits from the exercise and vesting of stock options and restricted stock during the third quarters of 2020 and 2019 of \$180,000 and \$231,000, respectively.

The Company's 5% Subordinated Notes due July 15, 2025 became redeemable in July 2020. Those Notes are being redeemed in the fourth quarter of 2020 and replaced with up to \$37 million in 4% subordinated notes to be offered to holders of the redeemed Notes.

GAAP Reconciliation and Management Explanation of Non-GAAP Financial Measures

This press release contains certain non-GAAP financial measures, including tangible common stockholders' equity, total tangible assets, tangible book value per share and tangible common equity to total tangible assets, each of which excludes goodwill and core deposit intangibles associated with our acquisition of Metro Bancshares, Inc. in January 2015. We believe these non-GAAP financial measures provide useful information to management and investors that is supplementary to our financial condition, results of operations and cash flows computed in accordance with GAAP; however, we acknowledge that these non-GAAP financial measures have a number of limitations. As such, you should not view these disclosures as a substitute for results determined in accordance with GAAP, and they are not necessarily comparable to non-GAAP financial measures that other companies, including those in our industry, use. The following reconciliation table provides a more detailed analysis of the non-GAAP financial measures as of and for the comparative periods presented in this press release. Dollars are in thousands, except share and per share data.

	S	September 30, 2020	J	June 30, 2020		larch 31, 2020	Γ	December 31, 2019	S	eptember 30, 2019
Book value per share - GAAP	\$	17.61	\$	16.98	\$	16.38	\$	15.71	\$	15.13
Total common stockholders' equity - GAAP Adjustments:		949,589		914,588		881,885		842,682		810,537
Adjusted for goodwill and core deposit intangible asset		13,976		14,043		14,111		14,179		14,246
Tangible common stockholders' equity - non-										
GAAP	\$	935,613	\$	900,545	\$	867,775	\$	828,503	\$	796,291
Tangible book value per share - non-GAAP	\$	17.35	\$	16.72	\$	16.12	\$	15.45	\$	14.86
Stockholders' equity to total assets - GAAP		8.33%)	8.31%	,)	9.42%		9.42%	,	9.00%
Total assets - GAAP Adjustments:	\$	11,394,874	\$	11,012,195	\$	9,364,882	\$	8,947,653	\$	9,005,112
Adjusted for goodwill and core deposit intangible asset		13,976		14,043		14,111		14,179		14,246
Total tangible assets - non-GAAP	\$	11,380,898	\$	10,998,152	\$	9,350,771	\$	8,933,474	\$	8,990,866
Tangible common equity to total tangible asset	s	0.000		0.10.0/		0.000		0.050		0.060/
- non-GAAP		8.22%)	8.19%)	9.28%		9.27%)	8.86%

About ServisFirst Bancshares, Inc.

ServisFirst Bancshares, Inc. is a bank holding company based in Birmingham, Alabama. Through its subsidiary ServisFirst Bank, ServisFirst Bancshares, Inc. provides business and personal financial services from locations in Birmingham, Huntsville, Montgomery, Mobile and Dothan, Alabama, Pensacola, Sarasota and Tampa Bay, Florida, Atlanta, Georgia, Charleston, South Carolina and Nashville, Tennessee.

ServisFirst Bancshares, Inc. files periodic reports with the U.S. Securities and Exchange Commission (SEC). Copies of its filings may be obtained through the SEC's website at <u>www.sec.gov</u> or at www.servisfirstbancshares.com.

Statements in this press release that are not historical facts, including, but not limited to, statements concerning future operations, results or performance, are hereby identified as "forward-looking statements" for the purpose of the safe harbor provided by Section 21E of the Securities Exchange Act of 1934 and Section 27A of the Securities Act of 1933. The words "believe," "expect," "anticipate," "project," "plan," "intend," "will," "could," "would," "might" and similar expressions often signify forward-looking statements. Such statements involve inherent risks and uncertainties. ServisFirst Bancshares, Inc. cautions that such forward-looking statements, wherever they occur in this press

release or in other statements attributable to ServisFirst Bancshares, Inc., are necessarily estimates reflecting the judgment of ServisFirst Bancshares, Inc.'s senior management and involve a number of risks and uncertainties that could cause actual results to differ materially from those suggested by the forward-looking statements. Such forward-looking statements should, therefore, be considered in light of various factors that could affect the accuracy of such forward-looking statements, including, but not limited to: the global health and economic crisis precipitated by the COVID-19 outbreak; general economic conditions, especially in the credit markets and in the Southeast; the performance of the capital markets; changes in interest rates, vield curves and interest rate spread relationships; changes in accounting and tax principles, policies or guidelines; changes in legislation or regulatory requirements; changes in our loan portfolio and the deposit base; economic crisis and associated credit issues in industries most impacted by the COVID-19 outbreak, including but not limited to, the restaurant, hospitality and retail sectors; possible changes in laws and regulations and governmental monetary and fiscal policies, including, but not limited to, economic stimulus initiatives; the cost and other effects of legal and administrative cases and similar contingencies; possible changes in the creditworthiness of customers and the possible impairment of the collectability of loans and the value of collateral; the effect of natural disasters, such as hurricanes and tornados, in our geographic markets; and increased competition from both banks and non-bank financial institutions. The foregoing list of factors is not exhaustive. For discussion of these and other risks that may cause actual results to differ from expectations, please refer to "Cautionary Note Regarding Forward-looking Statements" and "Risk Factors" in our most recent Annual Report on Form 10-K, in our Quarterly Reports on Form 10-Q for fiscal year 2020, and our other SEC filings. If one or more of the factors affecting our forward-looking information and statements proves incorrect, then our actual results, performance or achievements could differ materially from those expressed in, or implied by, forward-looking information and statements contained herein. Accordingly, you should not place undue reliance on any forward-looking statements, which speak only as of the date made. ServisFirst Bancshares, Inc. assumes no obligation to update or revise any forward-looking statements that are made from time to time.

More information about ServisFirst Bancshares, Inc. may be obtained over the Internet at www.servisfirstbancshares.com or by calling (205) 949-0302.

Contact: ServisFirst Bank Davis Mange (205) 949-3420 dmange@servisfirstbank.com

SELECTED FINANCIAL HIGHLIGHTS (Unaudited)

(In thousands except share and per share data)

	3r	d Quarter 2020	2n	d Quarter 2020	1s	t Quarter 2020	4t	h Quarter 2019	3re	d Quarter 2019
CONSOLIDATED STATEMENT OF										
INCOME										
Interest income	\$	96,110	\$	95,080	\$	96,767	\$	98,187	\$	101,130
Interest expense		11,028		11,846		19,127		22,410		28,125
Net interest income		85,082		83,234		77,640		75,777		73,005
Provision for loan losses		12,284		10,283		13,584		5,884		6,985
Net interest income after provision for loan										
losses		72,798		72,951		64,056		69,893		66,020
Non-interest income		8,172		7,033		6,674		6,936		6,202
Non-interest expense		26,573		28,816		27,920		25,503		25,153
Income before income tax		54,397		51,168		42,810		51,326		47,069
Provision for income tax		11,035		10,720		8,032		10,289		9,506
Net income		43,362		40,448		34,778		41,037		37,563
Preferred stock dividends		-		31		-		32		-
Net income available to common stockholders	\$	43,362	\$	40,417	\$	34,778	\$	41,005	\$	37,563
Earnings per share - basic	\$	0.80	\$	0.75	\$	0.65	\$	0.77	\$	0.70
Earnings per share - diluted	\$	0.80	\$	0.75	\$	0.64	\$	0.76	\$	0.69
Average diluted shares outstanding		54,232,965		54,194,506		54,167,414		54,149,554		54,096,368
CONSOLIDATED BALANCE SHEET DATA										
Total assets	\$	11,394,874	\$	11,012,195	\$	9,364,882	\$	8,947,653	\$	9,005,112
Loans		8,508,554		8,315,375		7,568,836		7,261,451		7,022,069
Debt securities		913,299		856,378		827,032		759,649		688,271
Non-interest-bearing demand deposits		2,762,814		2,678,893		1,925,626		1,749,879		1,678,672
Total deposits		9,673,783		9,342,918		7,832,655		7,530,433		7,724,158
Borrowings		64,719		64,715		64,707		64,703		64,693
Stockholders' equity	\$	949,589	\$	914,588	\$	881,885	\$	842,682	\$	810,537
Shares outstanding		53,915,245		53,874,276		53,844,009		53,623,740		53,579,013
Book value per share	\$	17.61	\$	16.98	\$	16.38	\$	15.71	\$	15.13
Tangible book value per share (1)	\$	17.35	\$	16.72	\$	16.12	\$	15.45	\$	14.86

SELECTED FINANCIAL RATIOS					
(Annualized)					
Net interest margin	3.14%	3.32%	3.58%	3.47%	3.36%
Return on average assets	1.54%	1.55%	1.54%	1.80%	1.67%
Return on average common stockholders' equity	18.43%	18.40%	16.23%	19.75%	18.69%
Efficiency ratio	28.50%	31.92%	33.11%	30.83 %	31.76%
Non-interest expense to average earning assets	0.98%	1.15%	1.29%	1.17%	1.16%
CAPITAL RATIOS (2)					
Common equity tier 1 capital to risk-weighted					
assets	11.24%	11.26%	10.68%	10.50%	10.39%
Tier 1 capital to risk-weighted assets	11.25%	11.27%	10.68%	10.50%	10.39%
Total capital to risk-weighted assets	13.10%	13.27%	12.54%	12.31%	12.27%
Tier 1 capital to average assets	8.22%	8.46%	9.56%	9.13%	8.88%
Tangible common equity to total tangible assets					
(1)	8.22%	8.19%	9.28%	9.27%	8.86%

(1) See "GAAP Reconciliation and Management Explanation of Non-GAAP Financial Measures" for a discussion of these Non-GAAP financial measures.

(2) Regulatory capital ratios for most recent period are preliminary.

CONSOLIDATED BALANCE SHEETS (UNAUDITED)

(Dollars in thousands)

(Donars in thousands)	S	eptember 30, 2020	Se	eptember 30, 2019	% Change
ASSETS					
Cash and due from banks	\$	70,472	\$	108,804	(35) %
Interest-bearing balances due from depository institutions		1,551,597		463,625	235 %
Federal funds sold		1,302		474,298	(100) %
Cash and cash equivalents		1,623,371		1,046,727	55 %
Available for sale debt securities, at fair value		913,049		688,021	33 %
Held to maturity debt securities (fair value of \$250 at September 30, 2020 and 2019)		250		250	- %
Mortgage loans held for sale		21,472		8,691	147 %
Loans		8,508,554		7,022,069	21 %
Less allowance for loan losses		(92,440)		(77,192)	20 %
Loans, net		8,416,114		6,944,877	21 %
Premises and equipment, net		55,273		56,570	(2) %
Goodwill and other identifiable intangible assets		13,976		14,246	(2) %
Other assets		351,369		245,730	43 %
Total assets	\$	11,394,874	\$	9,005,112	27 %
LIABILITIES AND STOCKHOLDERS' EQUITY					
Liabilities:					
Deposits:					
Non-interest-bearing	\$	2,762,814	\$	1,678,672	65 %
Interest-bearing		6,910,969		6,045,486	14 %
Total deposits		9,673,783		7,724,158	25 %
Federal funds purchased		669,350		370,231	81 %
Other borrowings		64,719		64,693	- %
Other liabilities		37,433		35,493	5 %
Total liabilities		10,445,285		8,194,575	27 %
Stockholders' equity:		, ,		, ,	
Preferred stock, par value \$0.001 per share; 1,000,000 authorized and undesignated at September 30, 2020 and September 30, 2019		-		-	
Common stock, par value \$0.001 per share; 100,000,000 shares authorized; 53,915,245 shares	5				
issued and outstanding at September 30, 2020, and 53,579,113 shares issued and outstanding					
at September 30, 2019		54		54	- %

Additional paid-in capital	223,280	219,234	2 %
Retained earnings	706,924	584,968	21 %
Accumulated other comprehensive income	18,831	5,779	226 %
Total stockholders' equity attributable to ServisFirst Bancshares, Inc.	949,089	810,035	17 %
Noncontrolling interest	500	502	- %
Total stockholders' equity	949,589	810,537	17 %
Total liabilities and stockholders' equity	\$ 11,394,874 \$	9,005,112	27 %

CONSOLIDATED STATEMENTS OF INCOME (UNAUDITED)

(In thousands except per share data)

(In thousands except per share data)								
	Thr			l September	Ni	ne Months E		September
		2020	30,	2019		2020	0,	2019
Interest income:		2020		2017		2020		2017
Interest and fees on loans	\$	89,564	\$	90,767	\$	268,332	\$	264,901
Taxable securities	Ψ	5,858	Ψ	4,367	Ψ	16,104	Ψ	12,306
Nontaxable securities		166		316		610		1,155
Federal funds sold		16		1,768		327		4,985
Other interest and dividends		506		3,912		2,584		9,269
Total interest income		96,110		101,130	·	287,957		292,616
Interest expense:		<u> </u>		,	·	,		
Deposits		9,876		24,787		37,377		71,172
Borrowed funds		1,152		3,338		4,624		9,576
Total interest expense		11,028		28,125		42,001		80,748
Net interest income		85,082		73,005		245,956		211,868
Provision for loan losses		12,284		6,985		36,151		16,754
Net interest income after provision for loan losses		72,798		66,020		209,805		195,114
Non-interest income:								
Service charges on deposit accounts		1,818		1,735		5,557		5,223
Mortgage banking		2,519		1,333		5,697		2,995
Credit card income		1,840		1,868		5,003		5,185
Securities gains		-		34		-		28
Increase in cash surrender value life insurance		1,733		787		4,650		2,327
Other operating income		262		453		972		1,172
Total non-interest income		8,172		6,210		21,879		16,930
Non-interest expense:								
Salaries and employee benefits		14,994		15,499		46,444		44,103
Equipment and occupancy expense		2,556		2,387		7,390		6,933
Third party processing and other services		3,281		2,923		10,360		8,058
Professional services		955		887		2,994		3,072
FDIC and other regulatory assessments (credits)		1,061		(296)		2,988		1,804
Other real estate owned expense		119		78		2,023		312
Other operating expense		3,607		3,683		11,110		12,227
Total non-interest expense		26,573		25,161		83,309		76,509
Income before income tax		54,397		47,069		148,375		135,535
Provision for income tax		11,035		9,506		29,787		27,329
Net income		43,362		37,563		118,588		108,206
Dividends on preferred stock		-		-	. <u> </u>	31		31
Net income available to common stockholders	\$	43,362	\$	37,563	\$	118,557	\$	108,175
Basic earnings per common share	\$	0.80	\$	0.70	\$	2.20	\$	2.02
Diluted earnings per common share	\$	0.80	\$	0.69	\$	2.19	\$	2.00

	3rd Quarter 2020		2nd Quarter 2020			1st Quarter 2020	4	th Quarter 2019	3rd Quarter 2019		
Commercial, financial and agricultural	\$	3,466,189	\$	3,498,627	\$	2,771,307	\$	2,696,210	\$	2,653,934	
Real estate - construction		530,919		544,586		548,578		521,392		550,871	
Real estate - mortgage:											
Owner-occupied commercial		1,725,222		1,634,495		1,678,532		1,587,478		1,526,911	
1-4 family mortgage		671,841		665,883		675,870		644,188		632,346	
Other mortgage		2,056,549		1,911,384		1,834,137		1,747,394		1,592,072	
Subtotal: Real estate - mortgage		4,453,612		4,211,762		4,188,539		3,979,060		3,751,329	
Consumer		57,834		60,400		60,412		64,789		65,935	
Total loans	\$	8,508,554	\$	8,315,375	\$	7,568,836	\$	7,261,451	\$	7,022,069	

SUMMARY OF LOAN LOSS EXPERIENCE (UNAUDITED)

(Dollars in thousands)														
	3rd Quarte	2020		2nd C	Quarter 20	20	1st	Quarter 202	0	4th	Quarter 201	9	3rd (Quarter 2019
Allowance for loan losses:														
Beginning balance	\$ 91,	507		\$	85,414		\$	76,584		\$	77,192		\$	71,386
Loans charged off:														
Commercial, financial and agricultural	11,	146			1,358			2,640			4,742			3,626
Real estate - construction		-			376			454			-			-
Real estate - mortgage		200			2,520			1,678			1,689			4,974
Consumer		44			62			58			139			172
Total charge offs	11,	390			4,316			4,830			6,570			8,772
Recoveries:														
Commercial, financial and agricultural		12			84			62			51			126
Real estate - construction		-			1			1			1			1
Real estate - mortgage		12			13			1			2			-
Consumer		15			28			12			24			60
Total recoveries		39			126			76			78			187
Net charge-offs	11,	351			4,190			4,754			6,492			8,585
Allocation from Loan Guarantee														
Program		-			-			-			-			7,406
Provision for loan losses	12,	284			10,283			13,584			5,884			6,985
Ending balance	\$ 92,	440	= =	\$	91,507		\$	85,414	_	\$	76,584		\$	77,192
Allowance for loan losses to total loans Allowance for loan losses to total	1	.09 %	Ó		1.10	%		1.13	%		1.05	%		1.10 %
average														
loans		.11 %			1.10			1.16				%		1.11 %
Net charge-offs to total average loans		.54 %	ó		0.20	%		0.26	%		0.36	%		0.49 %
Provision for loan losses to total average														
loans	(.58 %	Ó		0.50	%		0.74	%		0.33	%		0.40 %
Nonperforming assets:														
Nonaccrual loans	\$ 21,			\$	16,881		\$	28,914		\$	30,091		\$	35,732
Loans 90+ days past due and accruing	4,	398			5,133			4,954			6,021			5,317
Other real estate owned and														
repossessed assets		976			6,537			7,448			8,178			5,337
Total	\$ 33,	549	= =	\$	28,551		\$	41,316	_	\$	44,290		\$	46,386
Nonperforming loans to total loans	(.31 %	ó		0.26	%		0.45	%		0.50	%		0.58 %
Nonperforming assets to total assets	(.29 %	ó		0.26	%		0.44	%		0.50	%		0.52 %
Nonperforming assets to earning assets	(.30 %	ó		0.26	%		0.45	%		0.50	%		0.53 %
Reserve for loan losses to nonaccrual														
loans	426	.48 %	ó		542.07	%		295.41	%		254.51	%		216.03 %
Restructured accruing loans	\$1,	300		\$	975		\$	975		\$	625		\$	3,468

Restructured accruing loans to total					
loans	0.02 %	0.01 %	0.01 %	0.01 %	0.05 %

TROUBLED DEBT RESTRUCTURINGS (TDRs) (UNAUDITED)

(In thousands)

	3rd (Quarter 2020	2nd (Quarter 2020	1st (Quarter 2020	4th	Quarter 2019	3rd	Quarter 2019
Beginning balance:	\$	1,568	\$	2,367	\$	3,330	\$	11,248	\$	11,284
Additions		1,182		-		350		250		-
Net (paydowns) / advances		(12)		(12)		(232)		(3,481)		714
Charge-offs		-		(412)		(1,081)		(1,333)		(750)
Transfer to OREO		-		(375)		-		(3,354)		-
Ending balance	\$	2,738	\$	1,568	\$	2,367	\$	3,330	\$	11,248

CONSOLIDATED STATEMENTS OF INCOME (UNAUDITED)

(In thousands except per share data)

(In thousands except per share data)	3r	d Quarter 2020	4	2nd Quarter 2020	1st Quarter 2020	4th	Quarter 2019	3rd Quarter 2019
Interest income:								
Interest and fees on loans	\$	89,564	\$	89,383	\$ 89,385	\$	89,407	\$ 90,767
Taxable securities		5,858		5,092	5,154		4,702	4,367
Nontaxable securities		166		211	233		274	316
Federal funds sold		16		34	277		1,053	1,768
Other interest and dividends		506		360	 1,718		2,751	 3,912
Total interest income		96,110		95,080	 96,767		98,187	101,130
Interest expense:								
Deposits		9,876		10,756	16,745		19,786	24,787
Borrowed funds		1,152		1,090	2,382		2,624	3,338
Total interest expense		11,028		11,846	19,127		22,410	 28,125
Net interest income		85,082		83,234	77,640		75,777	 73,005
Provision for loan losses		12,284		10,283	13,584		5,884	6,985
Net interest income after provision for loan losses		72,798		72,951	 64,056		69,893	 66,020
Non-interest income:								
Service charges on deposit accounts		1,818		1,823	1,916		1,806	1,735
Mortgage banking		2,519		2,107	1,071		1,366	1,333
Credit card income		1,840		1,398	1,765		1,891	1,868
Securities (losses) gains		-		-	-		(1)	34
Increase in cash surrender value life insurance		1,733		1,464	1,453		1,419	787
Other operating income		262		241	469		455	445
Total non-interest income		8,172		7,033	 6,674		6,936	 6,202
Non-interest expense:								
Salaries and employee benefits		14,994		15,792	15,658		13,680	15,499
Equipment and occupancy expense		2,556		2,434	2,400		2,339	2,387
Third party processing and other services		3,281		3,513	3,345		3,176	2,923
Professional services		955		1,091	948		1,163	887
FDIC and other regulatory assessments (credits)		1,061		595	1,332		1,171	(296)
Other real estate owned expense		119		1,303	601		103	78
Other operating expense		3,607		4,088	3,636		3,871	3,675
Total non-interest expense		26,573		28,816	 27,920		25,503	 25,153
Income before income tax		54,397		51,168	 42,810		51,326	 47,069
Provision for income tax		11,035		10,720	8,032		10,289	9,506
Net income		43,362		40,448	34,778		41,037	 37,563
Dividends on preferred stock		-		31	-		32	-
Net income available to common stockholders	\$	43,362	\$	40,417	\$ 34,778	\$	41,005	\$ 37,563
Basic earnings per common share	\$	0.80		0.75	0.65	\$	0.77	\$ 0.70
Diluted earnings per common share	\$	0.80		0.75	0.64		0.76	\$ 0.69

AVERAGE BALANCE SHEETS AND NET INTEREST ANALYSIS (UNAUDITED) ON A FULLY TAXABLE-EQUIVALENT BASIS

(Dollars in thousands)

	3rd Quarter	2020	2nd Quarter	2020	020 1st Quarter 2020		4th Quarte	r 2019	3rd Quarter 2019		
	Average	Yield /	Average	Yield /	Average	Yield /	Average	Yield /	Average	Yield /	
	Balance	Rate	Balance	Rate	Balance	Rate	Balance	Rate	Balance	Rate	
Assets:											
Interest-earning assets:											
Loans, net of unearned											
income (1)	¢ 0.225.007	10(0)	¢ 0.001.775	4.21.0/	¢ 7 220 504	4.00.07	ф <u>д 066 гд</u> с	5.000/	¢ < 007 075	5 100/	
Taxable	\$ 8,335,087		\$ 8,301,775		\$7,328,594		\$7,066,576		\$6,927,075	5.18%	
Tax-exempt (2)	30,068	4.14	31,929	4.12	32,555	4.04	35,563	4.00	34,195	3.98	
Total loans, net of unearned income	9 265 155	1 26	8,333,704	4 2 1	7 261 140	1 00	7 102 120	4.00	6 061 270	5 17	
Mortgage loans held for sale	8,365,155 20,053	4.26 1.41	8,333,704	4.31 2.09	7,361,149	4.88 2.16	7,102,139 6,505	4.99 2.44	6,961,270 6,482	5.17 2.45	
Debt securities:	20,033	1.41	15,278	2.09	4,282	2.10	0,505	2.44	0,462	2.43	
Taxable	820 526	2.86	761,575	2.67	750,413	2.75	670,732	2.81	505 405	2.93	
	820,526 31,880	2.80	38,201	2.67	44,029		50,825	2.81	595,405	2.93	
Tax-exempt (2)		2.31	799,776	2.62		2.33			59,992	2.21	
Total securities (3) Federal funds sold	852,406		-		794,442		721,557	2.76	655,397		
Interest-bearing balances	41,884	0.15	83,274	0.16	105,423	1.06	238,927	1.75	312,968	2.24	
with banks	1,500,563	0.13	849,549	0.17	469,199	1.47	602,755	1.81	690,973	2.25	
Total interest-earning assets			\$10,079,581		\$8,734,495	4.46%		4.49%		4.65%	
Non-interest-earning assets:	\$10,780,001	5.5570	\$10,079,381	5.80 /0	\$0,754,495	4.40 /0	\$ 8,071,885	4.49 /0	\$8,027,090	4.05 /0	
Cash and due from banks	75,065		76,212		66,140		70,381		71,418		
Net premises and equipment	56,799		57,446		58,066		57,986		58,243		
Allowance for loan losses,	50,799		57,440		58,000		57,900		50,245		
accrued											
interest and other assets	281,196		248,702		241,479		233,885		162,654		
Total assets	\$11,193,121		\$10,461,941		\$9,100,180		\$9,034,135		\$8,919,405		
Interest-bearing liabilities:											
Interest-bearing deposits:											
Checking	\$ 1,077,595	0.31%	\$ 992,848	0.35%	\$ 956,803	0.57%	\$ 961,258	0.69%	\$ 900,754	0.84%	
Savings	82,671	0.36	72,139	0.42	67,380	0.50	62,311	0.53	57,431	0.60	
Money market	4,739,566	0.44	4,285,907	0.52	4,061,286	1.10	4,189,283	1.34	4,265,435	1.76	
Time deposits	841,378	1.78	877,448	1.95	805,924	2.09	712,155	2.15	703,278	2.20	
Total interest-bearing											
deposits	6,741,210	0.58	6,228,342	0.69	5,891,393	1.14	5,925,007	1.32	5,926,898	1.66	
Federal funds purchased	682,971	0.22	572,990	0.22	492,638	1.31	420,066	1.74	441,526	2.30	
Other borrowings	64,717	4.77	64,711	4.85	64,707	4.85	64,698	4.79	64,689	4.79	
Total interest-bearing											
liabilities	\$ 7,488,898	0.59%	\$ 6,866,043	0.69%	\$6,448,738	1.19%	\$6,409,771	1.39%	\$6,433,113	1.73%	
Non-interest-bearing liabilities:											
Non-interest-bearing											
checking	2,118,889		2,646,030		1,749,671		1,759,671		1,654,928		
Other liabilities	649,161		69,061		39,801		41,112		34,070		
Stockholders' equity	917,626		862,500		853,800		818,320		792,284		
Accumulated other											
comprehensive											
income	18,547		18,307		8,170		5,261		5,010		
Total liabilities and											
stockholders' equity	\$11,193,121		\$10,461,941		\$9,100,180		\$9,034,135		\$8,919,405		
Net interest spread		2.96%		3.11%		3.27%		3.10%		2.92%	
Net interest margin		3.14%		3.32%		3.58%		3.47%		3.36%	

(1) Average loans include loans on which the accrual of interest has been discontinued.

(2) Interest income and yields are presented on a fully taxable equivalent basis using a tax rate of 21%.(3) Unrealized losses on available-for-sale debt securities are excluded from the yield calculation.

Servis 1st Bank[®]

ServisFirst Bancshares, Inc.

NASDAQ: SFBS

Third Quarter Supplemental Data October 19, 2020

Forward-Looking Statements



Statements in this presentation that are not historical facts, including, but not limited to, statements concerning future operations, results or performance, are hereby identified as "forward-looking statements" for the purpose of the safe harbor provided by Section 21E of the Securities Exchange Act of 1934 and Section 27A of the Securities Act of 1933. The words "believe," "expect," "anticipate," "project," "plan," "intend," "will," "would," "might," "could" and similar expressions often signify forward-looking statements. Such statements involve inherent risks and uncertainties. ServisFirst Bancshares, Inc. cautions that such forward-looking statements, wherever they occur in this presentation or in other statements attributable to ServisFirst Bancshares, Inc., are necessarily estimates reflecting the judgment of ServisFirst Bancshares, Inc.'s senior management and involve a number of risks and uncertainties that could cause actual results to differ materially from those suggested by the forward-looking statements. Such forward-looking statements should, therefore, be considered in light of various factors that could affect the accuracy of such forward-looking statements, including: the global health and economic crisis precipitated by the COVID-19 outbreak; general economic conditions, especially in the credit markets and in the Southeast; the performance of the capital markets; changes in interest rates, yield curves and interest rate spread relationships; changes in accounting and tax principles, policies or guidelines; changes in legislation or regulatory requirements; changes in our loan portfolio and the deposit base; economic crises and associated credit issues in industries most impacted by the COVID-19 outbreak, including the restaurant, hospitality and retail sectors; possible changes in laws and regulations and governmental monetary and fiscal policies, including, but not limited to, economic stimulus initiatives; the cost and other effects of legal and administrative cases and similar contingencies; possible changes in the creditworthiness of customers and the possible impairment of the collectability of loans and the value of collateral; the effect of natural disasters, such as hurricanes and tornados, in our geographic markets; and increased competition from both banks and non-bank financial institutions. The foregoing list of factors is not exhaustive. For discussion of these and other risks that may cause actual results to differ from expectations, please refer to "Cautionary Note Regarding Forward-looking Statements" and "Risk Factors" in our most recent Annual Report on Form 10-K and our other SEC filings. If one or more of the factors affecting our forwardlooking information and statements proves incorrect, then our actual results, performance or achievements could differ materially from those expressed in, or implied by, forward-looking information and statements contained herein. Accordingly, you should not place undue reliance on any forward-looking statements, which speak only as of the date made. ServisFirst Bancshares, Inc. assumes no obligation to update or revise any forward-looking statements that are made from time to time.

Investor Presentation Update



- In light of the pandemic we are providing the following slides in an effort to offer a more granular look into our loan portfolios and address other recent developments
- We are carefully monitoring our loan exposures where we see potential increased credit risk, including:
 - Hotels
 - Restaurants
 - Oil and Gas
 - Retail CRE

Portfolios Potentially Impacted by Pandemic



- Well diversified portfolio with limited concentrations
- Hotel makes up less than 2% of portfolio
- Restaurants makes up less than 3% of portfolio
- Oil & Gas make up less than 1% of portfolio
- AD&C is 50% of capital
- CRE (excluding OO CRE) is 232% of capital

Portfolios Potentially Impacted By Pandemic September 30, 2020 000's							
	Outstanding Loan Balance	Outstanding as a % of Total Loans	Total Loan Commitment	Watchlist			
Hotels and Motels	\$139,295	1.64%	\$144,699	\$2,721			
Entertainment & Recreation	\$89,124	1.05%	\$100,932	\$133			
Restaurants	\$243,977	2.87%	\$257,008	\$2,642			
Oil and Gas	\$70,106	0.82%	\$78,993	\$3,681			
Retail CRE	\$281,428	3.31%	\$296,435	\$4,827			

ServisFirst Bank

Deferrals Resulting from COVID-19



Top 4 first and second deferral industries as of 10/15/2020 include

 Advertising Agencies 	\$3 million
- Breweries	\$2.3 million
- Full-Service Restaurants	\$1.5 million
- Convenience Stores	\$1.1 million

Payment Deferral Loan Balances (000s)

3/31/2020	6/30/2020	9/30/2020	10/15/2020
\$ 575,668	\$ 341,698	\$ 28,189 \$	11,528

Servis 1st Bank*

Paycheck Protection Program (PPP) Servis Ist Bank



- We are using an online automated application process to help streamline the workflow and mitigate risk
- As of 9/30/2020 we have funded 4,962 loans totaling over \$1 billion

Paycheck Protection Program Loans as of 9/30/2020							
Number of loans Outstanding Loan Balances (00							
\$350,000 or less	4203	\$ 343,477					
\$350,000 - \$2 million	687	\$ 505,984					
\$2 million or more	72	\$ 203,573					
Total	4962	\$ 1,053,034					

Low Rate Environment



- Focused on strengthening loan pricing over time
- Net Interest Margin
 - The NIM decreased 18 basis points from 2nd quarter to 3rd quarter
 - The impact of PPP negatively impacted the margin by 11 basis points quarter over quarter
 - Average PPP loan balances of \$1.05 billion
 - PPP loan fees and interest of \$6.6 million
 - Average fed funds sold and due from banks increased \$610 million quarter over quarter, at an average rate of .13%, negatively impacting the margin by 19 basis points
- Investment Portfolio is 8% of total assets; primary purpose is to provide liquidity
 - Sector Allocation: MBS 55%, Bank Senior/Sub-debt 36%, Treasuries/Agencies 4%, Alabama Municipals 4%, CDs 1%
 - Average life of 4.18
 - Effective duration of 2.83
 - Cumulative principal cash flow 2 years out of 37% and 28% in a +100 environment

Digital Banking Opportunities



- Commercial customers who had previously not adopted digital banking options such as Remote Deposit Capture, Mobile Deposits, and Purchase Cards are doing so now in large numbers
 - Payment Collection Digital accounts receivables eliminate the need to make inperson or remote deposits of physical checks.
 - Businesses that historically did not accept credit cards are engaging our merchant services to now accept card payments.
 - Deposit Processing We are seeing a large increase from 2019, when approximately 63% of deposits were made through a customer's desktop check scanner or through our mobile app.
 - Check issuance Bill Pay and ACH Origination are providing an alternative to manual check issuance. Additionally, business credit cards and business purchase cards are being used as an accounts payable tool.

Servis 1st Bank®

OUR NAME IS OUR MISSION.

